



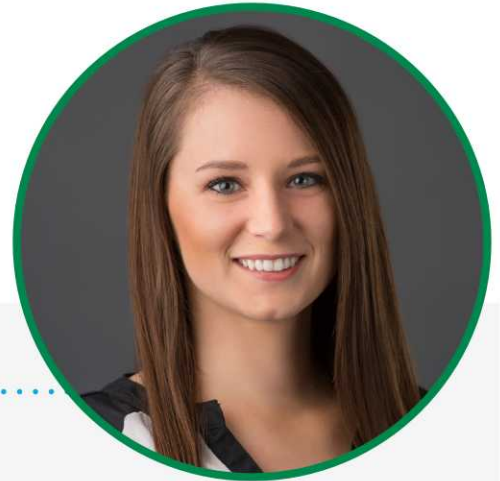
IPARKS
Illinois Parks Association Risk Services



2022 MEMBER PLAN REVIEW

MEMBER SERVICES PARTNER

“I AM HERE
TO HELP
CUSTOMIZE
THE IPARKS
PROGRAM
TO BEST
FIT YOUR
AGENCY’S
NEEDS.”



HILLARY WADDLE

Senior Member Services Partner
(217) 766-3871
hillary@iparks.org

I am your IPARKS Senior Member Services Partner. My goal for this meeting is to have intentional dialogue regarding your IPARKS membership. I want to ensure your agency is getting as much out of the IPARKS program as possible by understanding all of the coverage, processes and programs available. I'd also like to obtain your feedback throughout our discussion so we can develop new ways to serve you. My intent is to customize the IPARKS program to best fit your needs.



WHAT DOES AN IPARKS MEMBERSHIP MEAN?



EASY

IPARKS IS RISK MANAGEMENT MADE EASY

We make insurance simple, so you can reach informed risk management decisions that are right for your agency.



EMPOWERED

IPARKS' PARTNERSHIPS EMPOWER YOU TO PROTECT YOUR DISTRICT, ASSETS AND THOSE YOU SERVE

We provide services, solutions, ideas and advice to protect your district, so you can feel confident in providing a safe place for your community.



CUSTOMIZED

IPARKS IS TAILORED TO THE UNIQUE EXPOSURES OF ILLINOIS PARKS AND RECREATION

Your coverage can be customized to fit your agency needs, as we provide unique risk management resources that address specific park and recreation exposures.

WHAT'S IMPORTANT TO RANTOUL PARK DISTRICT?

MEMBER BENEFITS



Question

Are there other types of programs that would be beneficial to your park district?



POWER GRANT

\$1,500

The IPARKS Power Grant is designed to help reduce and prevent liability claims and property losses. IPARKS members may apply for reimbursement annually for grant money to fund, or partially fund, safety items that will aid in risk management efforts. This also includes training and education, as well as repairing or replacing playground surfacing or equipment that is outdated, broken or in need of repair.



AQUATICS GRANT

\$500

The Aquatics Reimbursement Program promotes pool operation education and training. Under this program, IPARKS reimburses members up to \$500 annually for training and auditing services provided by the following approved aquatic training vendors: Jeff Ellis and Associates, Starfish Aquatics Institute and American Red Cross.



SWING MODIFICATION

\$350

The Swing Modification Program provides members with assistance in upgrading swing sets to conform to national playground safety standards. Members are eligible to receive up to \$350 in reimbursement annually for approved swing set replacement parts from a playground equipment manufacturer.



Rantoul Park District has received the following benefits since inception of each program.

Current Year Grant Usage:
\$0



SWING MODIFICATION

\$0



AQUATICS PROGRAM

\$0



GRANT PROGRAM

\$0

MEMBER RESOURCES



All IPARKS members have access to hundreds of helpful resources in a variety of convenient formats through the eLibrary, an online resource library that provides access to useful tools and training materials.



Documents
Presentations
Human Resources
Webinars & Seminars
Public Entity University
Online Training
Streaming Videos



Question

Do you use the eLibrary now?



Question

Are there resources that IPARKS can add to the eLibrary that would be helpful to your park district?

If not, would you be interested in scheduling a visit with me where I can walk you through how to log in and find resources?

if you are, is it meeting your needs?

If not, are there any specific resources that you would like me to obtain from the eLibrary and send to you?



RISK MANAGEMENT

IPARKS members have access to a dedicated Risk Control Specialist, Jason Johnston, who can provide a number of resources and services including:



FIELD INSPECTIONS:

- Review of departmental administrative controls
- Claims/loss review analysis
- Safety assessment of facilities
- Playground safety inspections



SPECIAL REQUEST:

- General risk management questions
- eLibrary resources
- Special event recommendations
- Playground equipment inspections and design layout
- Building safety inspections
- Building replacement cost valuations



SAFETY PROGRAMS & TRAINING:

- Policy development and review of administrative and operating guidelines
- Review of current policies and procedures
- Provide best practices and checklists
- Sexual harassment prevention
- Safe driving techniques
- Playground equipment safety

PROGRAM DESIGN

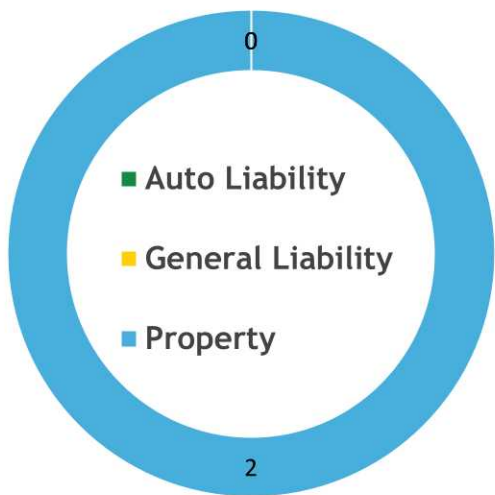
- Jason's last loss control visit was on 5/26/2022.
- How often would you like to visit with Jason?
- Are you utilizing best practices & checklist items?
- Are there any additional best practices and/or checklists that would be helpful to your park district?

CLAIMS

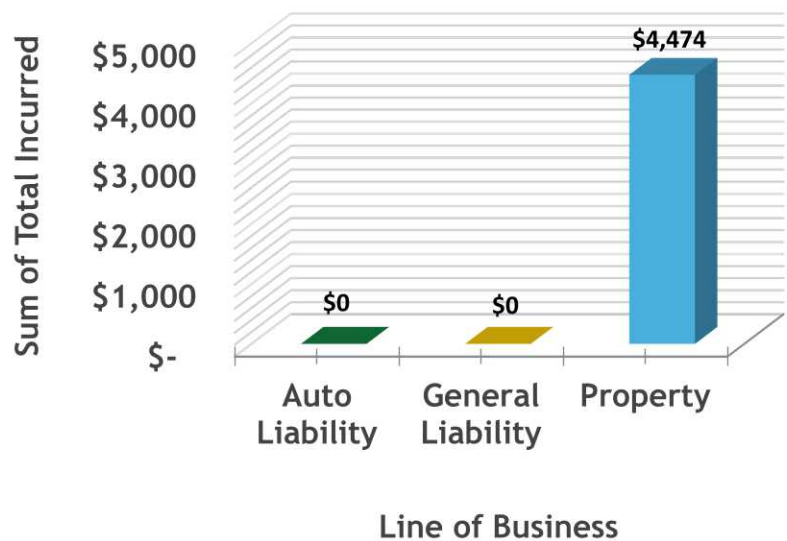
IPARKS claims are handled by a team of professional adjusters and attorneys who specialize in claims and losses that are specific to Illinois park and recreation exposures.

The claims team includes highly experienced attorneys for litigation management, as well as property and casualty specialists who are skilled in investigation, evaluation and negotiation.

5 Year Claim Count by Line of Business



5 Year Sum of Total Incurred by Line of Business



Question

How do you currently submit claims?



Question

Do you have any feedback on the claim handling process?

SPECIALIZED COVERAGES & RESOURCES

IPARKS regularly introduces new and enhanced coverages to protect its members from emerging exposures. IPARKS has been on the leading edge of cyber coverage and recently introduced the following:



PROPERTY COVERAGE EXTENSION

Effective January 1, 2021, all IPARKS members' property coverage is expanded to include Unscheduled Property in the Open with a \$100,000 aggregate limit. Unscheduled property includes fences, flagpoles, traffic control devices, sirens, gates, radio or television antennas, traffic or road signs, docks, free-standing lights, light poles and streetlights. Members should continue to list all items on their schedules; this coverage helps to prevent against oversights.



ACTIVE ASSAILANT

All members are provided with Active Assailant Coverage of \$250,000.



CYBER LIABILITY

All members are provided with comprehensive cyber liability coverage, which protects members from liability incurred due to the failure to control access to your computer or communications network, denial of authorized access to a third party to your computer or communications network, failure to prevent unauthorized disclosure of or dissemination of electronic data, failure to protect against the introduction of or transmission of malicious code or computer virus, or failure to comply with any federal, state, or other law, statute, or regulation governing electronic data, subject to the terms in the coverage document. **Your current limit is \$6,000,000.**



CYBER BREACH

All IPARKS members are provided with a \$250,000 limit in cyber breach coverage. Examples of cyber breach coverage include network interruption, cyber extortion, telecommunications fraud, security and privacy and event management.

Cyber Breach Coach: In the event of a cyber breach, IPARKS members have access to a Breach Coach, who specializes in all aspects of data breach including:

- Advising organizations on best practices for data privacy, security, storage and disposal in response to a data breach.
- Coaching clients through the myriad of rapidly changing state and federal privacy and data breach notification laws, including drafting and implementing proactive measures and employee training.
- Working with computer forensic specialists to contain the breach and secure the systems, while determining the scope of the incident.
- Drafting notifications to affected individuals in compliance with data breach notification laws.
- Crisis communication management, tailored media statements and frequently asked questions for call center response.
- Facilitating the credit monitoring process and working with mail houses to ensure letters are mailed accurately and efficiently.

To report a cyber breach claim, please call:
(515) 278-9400 (Main)
(515) 991-9554 (Emergency)

WHAT'S IMPORTANT TO YOU?

Follow Illinois Parks Association Risk Services on Facebook!



QUESTION & ANSWER

Is the IPARKS team meeting your expectations in regard to visits?



QUESTION & ANSWER

Any questions, concerns or feedback regarding your IPARKS membership?



QUESTION & ANSWER

Do you need any further explanation on any coverages?

QUESTION & ANSWER

Do you have any upcoming projects planned?

What would you come to the IPARKS website for?

Is there anyone else in your agency who would benefit from meeting with me?

Additional Comments:

SPECIALIZED SERVICE TEAM



Hillary Waddle | Senior Member Services Partner
hillary@iparks.org | (217) 766-3871

Serves as a resource on a wide range of member needs: coordinating risk management services and resources, providing overviews of new and expanded coverages, answering member questions, ensuring customization of membership, and providing information on the many valuable IPARKS programs. Ensuring members are getting the most of their IPARKS membership.



Jason Johnston | Risk Control Specialist
jjohnston@iparks.org | (815) 275-7886

Provides claim review and analysis, conducts on-site inspections of facilities, playgrounds and operations, provides corrective action recommendations, reviews proposed new playground equipment and layout, and addresses special member requests. Jason is all things loss control.



John Labanow | Member Representative
jlabanow@bfgroup.com | (800) 748-0554



Ryan Pnakovich | Member Representative
rpnakovich@bfgroup.com | (800) 748-0554

Works directly with members daily to ensure their insurance and risk management needs are fulfilled. Provides expertise on all insurance and coverage related inquiries, and educates on updated programs and enhancements to IPARKS. Works directly with members and local agents on coverage guidance and completing annual renewals. Strengthens member relationships with in person interactions on an annual basis.



Wendy French | Member Service Representative
wfrench@bfgroup.com | (269) 341-4829

Wendy joined the IPARKS Team in 1997 as a Customer Service Representative (CSR) and is a licensed property and casualty agent. Wendy is primarily responsible for assisting IPARKS members with regard to questions about renewals, new business, providing proof of coverage and making policy changes.

ABOUT IPARKS

OUR PROMISE

Your IPARKS membership makes it easy for you to provide safe places to play, relax, and enjoy. By making safety a priority, we empower you to improve upon best practices and work in collaboration with your fellow members to protect your district, assets and those you serve. Members are able to do this with the customized coverage, fresh and engaging training, and valuable educational resources we offer. All of this is made possible by our strong financial foundation.

FINANCIAL STRENGTH

For 26 consecutive years, IPARKS has earned the highest Financial Stability Rating of AAA, Unsurpassed, based upon financial data provided to Demotech, Inc, an Ohio based independent financial analysis services firm. This rating is based on four specific areas of analysis: financial stability, loss reserves, administration and overall performance.

STABILITY & LONGEVITY

Since its inception in 1991, IPARKS has grown to over 170 members and is now entering its 31st year of success. IPARKS has implemented many programs over the years to give back to its members and assist them in delivering outstanding park, recreation and conservation services.



IPARKS is the risk management affinity partner of Illinois Association of Park Districts (IAPD), working to provide affordable, specialized coverage programs and valuable loss control resources for park districts, recreation and conservation districts, river conservancy districts, forest preserves and special recreation agencies.

